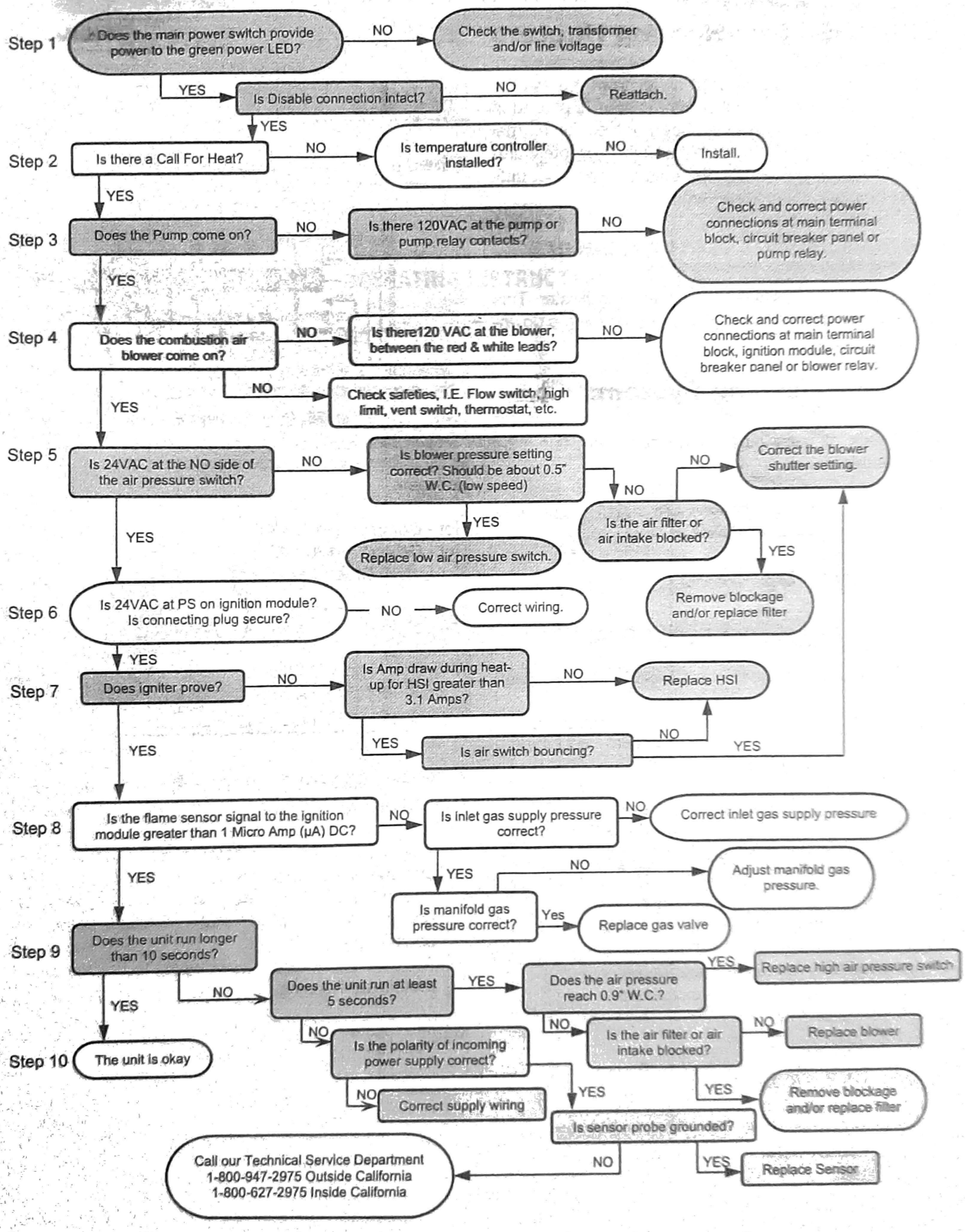HD101-HD401 Troubleshooting